

Pharmaceutical Needs Assessment 2018-2021 Patient and Public Engagement

Name of Group/Activity	Description of group and numbers	Activity	Key contacts
BME Health Forum	BME Total membership not known, newsletter goes out to 700 members across K&C, H&F and Westminster	<ul style="list-style-type: none"> • Attended BME Health Forum meeting • Online questionnaire link circulated to members via newsletter and included on webpage • Provided information and contacts for possible Grenfell Engagement 	Nafsika Thalassis Concia Albert
Community Champions including maternity champions	CC work with diverse groups of residents across the 3 Boroughs	<ul style="list-style-type: none"> • Email circulated by commissioner as well as Healthy Dialogues to all Community Champion teams • Engaged with White City, Westminster, Addison and Land's End Community Champions • Requested champions to fill out questionnaire and promote to service users • Community champion teams provided outreach support • Attended events 	Lesley Derry Various
Age UK	Over 50's	<ul style="list-style-type: none"> • Requested inclusion of online link in newsletter/mail out to 400 members 	Zara Ghods
Adult Services	Various	<ul style="list-style-type: none"> • Requested circulation of paper copies of questionnaire to all teams particularly in sheltered schemes • Approximately 90 completed questionnaires were returned from Adult services 	Kevin Williamson
Kensington and Chelsea Council of Voluntary Sector	Diverse voluntary groups	<ul style="list-style-type: none"> • KCSC circulated online link to mailing lists and via newsletters • Discussed potential options for Grenfell engagement 	Angela Spence

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Mosaic Community Trust	BME- mainly Bengali and Arabic	<ul style="list-style-type: none"> Established contact but they don't have capacity to support this work at the moment having lost funding for their groups 	Lena Salter-Chodhury
Action for Disability, Kensington and Chelsea	Access to disabled groups	<ul style="list-style-type: none"> Online/paper questionnaires/face to face questionnaire with service users 	Jamie Runton Marian O'Donoghue
SASH	LGBTQ	<ul style="list-style-type: none"> Information circulated to other organisations and service users by community engagement coordinator 	Edem Ntumy
Healthwatch	Diverse user groups	<ul style="list-style-type: none"> Support with circulation of questionnaires Advice and support on engagement with various groups 	Olivia Clymer
Library service	Various	<ul style="list-style-type: none"> Information circulated to all teams by Health Information Officer 	Kate Gieguld
Community Pharmacy outreach	Various	<ul style="list-style-type: none"> Based on IMD data, chose 06 pharmacies in different wards and made contact with them to enable Community Researcher to be based in them during different times of the day Community Researcher was based in 01 pharmacy in Colville Ward for half a day on a weekday from 10.00 to 2.00 	Various pharmacies



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Grenfell Residents Engagement		<ul style="list-style-type: none"> • Worked with BME Health Forum, CCG engagement lead and KCSC to identify contacts • We considered outreach at Pharmacies closest to Grenfell but since residents have been re-housed this option was discounted • It was identified that there is an outreach worker who is the most likely to give us a sense of needs; however, it has been difficult to get their contact details • An officer has been appointed by the Council who carry out needs assessments for this group has been appointed and perhaps, during the consultation phase we will be able to get a sense of needs 	Various

